



Preliminary Information

PIT5830 No Start Condition Due to Dead Battery

Product Investigation Review Required

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 1500	2021	Ft Wayne - SOP	Ft Wayne - MZ287858	L82	MYC
GMC	Sierra 1500	2021	Ft Wayne - SOP	Ft Wayne - MZ287858	L82	MYC

Involved Region or Country	North America
Additional Options (RPO)	FWI (Ft Wayne Assembly) & YK9 (Not Equipped with Cylinder Deactivation)
Condition	Some customers may comment on a dead battery or no start condition.
Cause	The cause of the condition may be a software anomaly that caused the Engine Control Module to stay awake, draining the battery. A technician may find that the battery is dead and there maybe DTC P0111 setting.

Correction:

Verify if ECM has one of the following calibrations 12721323, 12721324, 12721325, or 12721326. If ECM has one of these calibrations, reprogram the Engine Control Module (ECM) to calibration 12721487, 12721488, 12721489, or 12721490. Refer to K20 Engine Control Module: Programming and Setup in SI

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810075	Engine Control Module Reprogramming with SPS	.3 Hr.

Version History

Version	1
Modified	04/01/2021 - Created on.



GENERAL MOTORS